

Scams and Doorstep Crime

Linda Crowley



A case history -Doorstep Crime

- Tends to start with a cold call.
- Residents can be “groomed”.
- Approached in the street.
- Frauds built on false claims.
- Prey on victims inability to check these claims.

Buckinghamshire & Surrey

trading standards



The Consumer Protection from
Unfair Trading Regulations 2008

WARNING

**We do not deal with
uninvited traders**

**PLEASE LEAVE
AND
DO NOT RETURN**

Failure to do so is a
criminal offence



Surrey County Council
Trading Standards

Surrey Police



Stick this outside your front door

Buckinghamshire&Surrey
trading standards

Surrey TS / Surrey Police
Super Sticker

- Make your home a
No Cold Calling Zone





Scams Project started in 2013

Sent about 750 names within
Surrey.

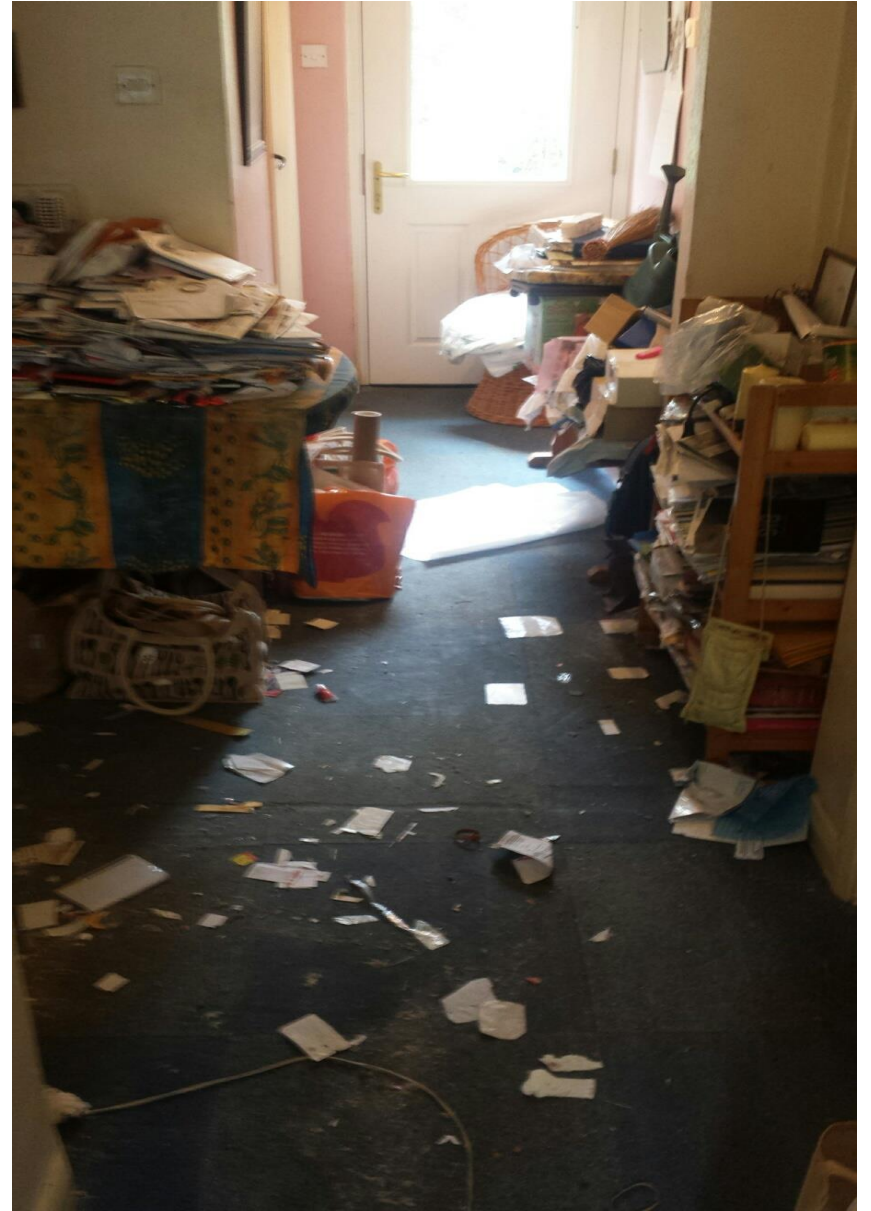
Contacted over 1500 people and
rising!

Average age is 74.

ALERT!

**The Police, Trading
Standards and your bank
will NEVER call, visit or
email to ask for money or
your financial details**







PROTECTION FROM SCAM AND NUISANCE TELEPHONE CALLS

Do you know an elderly or vulnerable relative or neighbour living in Mole Valley experiencing nuisance phone calls?



The Mole Valley Telecare team can supply and fit a 'trueCall Care' device completely free of charge in suitable cases.

The device will block scam and nuisance calls but let legitimate callers through.

Please contact us on: 01372 371700 or at:
trading_standards@bucksandsurreytradingstandards.gov.uk

“trueCall “ call blockers,
provided through PCC and
POCA funding.

Installed by Mole Valley

Tested by Trading
Standards



Doorstep Crime and Scams

Please report to us via Citizens Advice Consumer Helpline on
03454 04 05 06



To receive our Trading Standards alerts and weekly newsletters, please register at:

<http://scc.newsweaver.co.uk/tradingstandards>



Any Questions?

